# FOUNT SECURITY SERVICES

### **COMPANY PROFILE**

## <u>Secured</u> Quality Services

GUARDING

PRIVATE INVESTIGATIONS

• DOGS

ACCESS CONTROL

BODY GUARDS

EVENT PROTECTION

CCTV SYSTEMS

ALARM

• ELECTRIC FENCING



Tel: +254 727 030 529 +254 727 537 689

Email: fountssltd@gmail.com





### Our Mission

To offer a full spectrum of unmatched security services, ranging from guards and dog patrols to sophisticated electronic security.

### Vision

To be a leading security provider and the most respected in Kenya and across the borders.

### Our Values:

Integrity and honesty

- Cost effectiveness
  - Quality services
    - Value clients
- Value employees



#### Secured Quality Services



### GENERAL INFORMATION

**Business Name:** Founts Security Services Limited

Head Office address P.O. Box 31803-00600 Kasarani-Nairobi, Kenya

Location of business Premises: Kafico Building Kasarani,

**Plot Number:** 7022/11

**Telephone:** +254 727 030 529 +254 727 537 689

**E-mail:** fountssltd@gmail.com

**Contact Persons:** George xxxxxxx

**Nature of Business:** Provision of security services

Place of registration: Nairobi, Kenya

**Year of registration:** xxth January 2014

**Registration Certificate No:** XXXXXXXX





### Who We Are

Security was once an idea which indicated that the state would protect its people and National boundaries. However, in conjunction with advancing globalization and a growing number of cross-border problems, such as economic crisis and infectious diseases, it has become increasingly difficult to protect the safety of individuals under the conventional concept of national security.

Therefore, Fount Security Services incorporates the perspective of human security in each of its projects. With efforts to protect people from threats of natural disasters, conflict and poverty, Fount security strives to ensure that the outcomes of cooperation reach every individual and develop people's capacities to become self reliant in the long run. We provide a dynamic assistance for capacity-building and the security solutions to support the sustainable achievement of our goals.

Fount Security Services is one of Kenya's leading security companies, with services and superior expertise that span all types of security protection. Fount Security understands the role of human security as an essential foundation to achieve development goals, economic growth, the millennium development goals (MDGs), poverty and to eventually help realize the various potentials and possibilities of people. By establishing highly efficient lines of communication and investing in leading edge technology, Fount Security has also developed the most responsive customer service programs in the industry. We are extremely interested in the project and we very much hope that you consider Lasco Security Services Limited as a strong candidate for selection.



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### **OUR SERVICES**

The organization is a successful security company which has gained recognition for specializing in the provision of the following security services:

#### i) Guarding services

Our Security Guard's major responsibility is to protect property, assets and people. They are formally employed personnel who are uniformed and act to protect property by maintaining a high visibility presence to deter illegal and inappropriate actions. These services are available at client's friendly rates.





#### ii) Events Security

Through our Events Safety and Security department, we carryout comprehensive eventsite surveys and provide detailed operational planning in Emergency and Contingency management and Crowd Movement & Control facilitating safety profiles. We have special offers for type of service.



#### iii) CCTV Services

CCTV Systems are a proven and reliable deterrent to crime & antisocial behaviors and are being adopted by many organizations to take note on illegal activities like shoplifting or robberies. We specialize in a full spectrum of surveillance solutions and products to help you protect your property or business.

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#### iv) Alarm Response Services

Our alarm is the most effective way to alert in case of an emergency or attack. It is accompanied by 24hrs responsive service 7 days a week and electrons Response System. We offer a wide range of Alarms and Back U Services at fair rates. Response is the key to damage limitation. The sooner we arrive, the less chance of unnecessary



In the course of delivering exceptionally responsive services to our clients, we effectively interface with our clients' internal staff, external consultants, architects and system integrators.



#### v) Wall Top Razor Fencing

We offer the best Electric Fence installation and its entire backup. We install both Flat Wrap and Coil "Concertina" where our quality personnel will handle it to our client's satisfaction.



#### vi) Courier Services

Fount Security Services has professional and experienced motor cyclists and drivers who provide world class courier services available to meet your needs on request



### Technical Security Solutions

In the course of delivering exceptionally responsive services to our clients, we effectively interface with our clients' internal staff, external consultants, architects and system integrators.

Our Security officers are trained touse technology to improve guarding for physical security access control systems to monitor and respond to potential security threats. The systems are deployed in computers systems that acts as gateways for information data transfers.

#### **TECHNOLOGY BASED GUARDING**

- TRAINED GUARDS,
- PRIVATE INVESTIGATIONS,
- DOGS
- SECURITY SYSTEMS & PROCEDURE EXPERTS
- ACCESS CONTROL
- BODY GUARDS
- CONFERENCE & EXHIBITIONS,
- CCTV MONITORING SYSTEMS
- ALARM INSTALLATIONS
- ELECTRIC FENCING
- EVENT PROTECTION













#### vii) Dog Patrol

We have a fully fledged Dog Section complete with Kennels, Kitchen and Dip. Our Security dogs are the best, and are properly handled by our trained and qualified Dog Handlers.

#### viii) Surveillance and Monitoring

Fount Security Guards are well equipped with necessary gadgets to conduct security searches at building and compound entrances e.g. walk through metal detectors, hand held metal detectors, under vehicle search mirror etc



#### ix) Security System

We competitively embrace technical expertise to meet the industry demand and to offer high quality services to realize total quality management (TQM) ideas. This is the preferred system for most clients. It allows for 24hours coverage irrespective of whether the client is present at home or office. Once a sensor is triggered the signal is received at our national control centre and mobile response team is dispatched immediately.



### Selection And Training

A Certificate of good conduct is mandatory and referees details must be provided before a guard is offered employment. In addition, a guard has to meet the other requirements e.g. must be a holder of a form four certificate with a mean grade of D Plain, must be able to speak both English and Kiswahili. It is after the individual successfully completes a 4week training course that the company accepts to employ the guard.

#### **SUPERVISION**

Our guards are supervised twice per shift by motorcycle riding supervisors who are equipped with checklist to be signed by the guards on duty and themselves to ensure that the guards are alert and discharging their duties as required.

The supervisors are also provided with handled (VHF) portable radio receivers, which they use to communicate with the control room to give reports on the situation on the ground. Senior Management staff also conducts spot checks regularly.

#### **COMMUNICATION SYSTEM**

We have a state-of-the-art modern control room, fully equipped with a base station, telephones and (mobile & landline facilities), computers etc to facilitate communication between the companies to attend to emergency situation promptly within the shortest time possible.



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#### **PRICING**

We offer a state security services at affordable prices which you cannot beat in the market.

Our charges are based on the current difficult economic situation, to enable the customers pay for the services offered. The company profile can be availed to you upon your request.

We are confident that we are to meet your security requirements. Please do not hesitate to contact the under – signed for further discussion.

We look forward to a positive response and your kind consideration.

#### **EMPLOYEES**

The company has 150 employees (staff and security officers) on a full time basis ensuring that the huge volume of work is done correctly. The workers are carefully selected in order to maintain recommended security standards. The company maintains an arrangement on how its workers undergo continuous training every month in order to promote workable teamwork. In addition, the employees are equipped with modern techniques and tools to ensure efficiency and effectiveness.

#### **VETTING AND SCREENING OF PERSONNEL**

The quality we bring to your environment begins long before you see our security guards. The Board of Directors at Founts Security Services has resolved to make the recruitment and training of our personnel the key to our security strategy







### Company Selling Points

Founts security Services is run and managed by a highly efficient, trained and experienced team of professionals in all departments. We draw our excellence and efficiency from the values we uphold; Integrity, honesty, enthusiasm, competence and customer focus.

We recruit, develop and maintain talented human resource, by offering excellent working conditions and terms, with growth, security and fulfillment as the core pillars of our human resource aim. The company has adequate operating capital and facilities. Our operating processes are tailored for maximum quality services and value.

We have over the years spent a lot of our time in Nairobi region. This however gives us the opportunity to have a good understanding not only in the area but also about the low and media market. The company has a record of attaining maximum security provision for all of the properties under its car. This allows the company clients to manage their obligation without fear.

NB: Your desire to do business with Founts Security Services will be highly appreciated and we are eager to make this business engagement mutually rewarding and

#### **PATROL**

The authenticity of our security strategy can be portrayed in the manner our guards undertake patrols at and around the site in undetermined patterns. This provides a layer of security in and around the post. Our guards are encouraged to interact with your residents in addition to standing fixed posts.

#### **UNIFORMS**

Our uniformed security guards are outfitted with professional uniforms. Our corporate general orders require that our personnel keep their uniforms pressed and clean at all times. Their shoes are polished, military style and men are clean shaven with neat haircuts. Our female personnel are held to similar standards. We pride ourselves in the appearance of our personnel, as they are representing our agency in your facilities.

#### 24 HOUR CUSTOMER SERVICE

Our customer service representatives are always available around the clock for your convenience. Our guards are always monitored and supervised by experienced security team. Any security challenges are always reported to management immediately for prompt action.



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